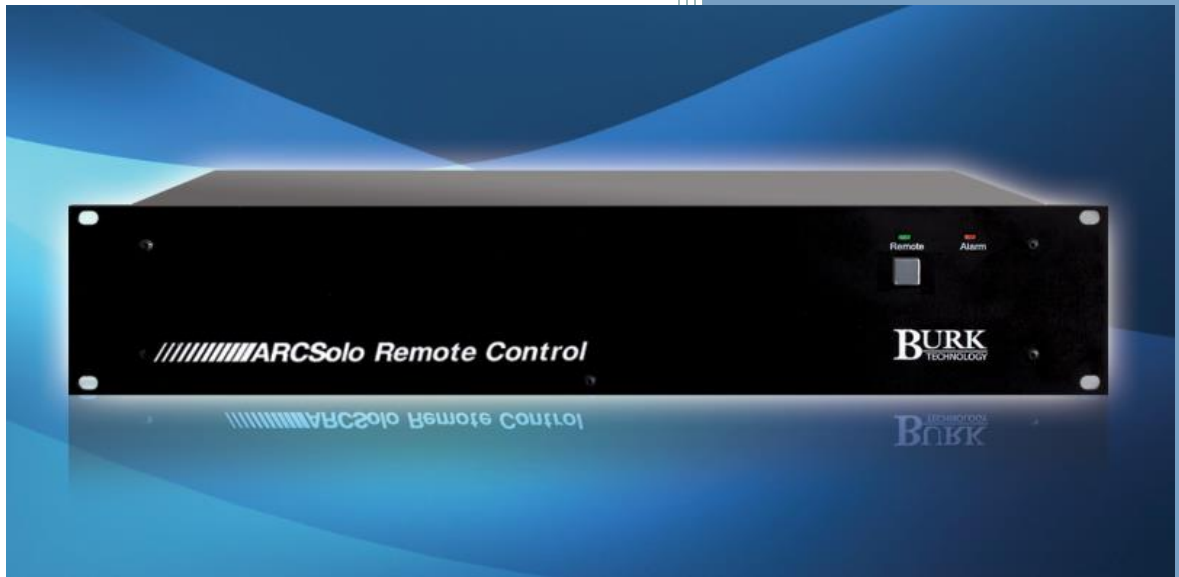




# Instruction Manual

## ARC Solo



*Thank you for purchasing an ARC Solo Remote Control. You can expect state of the art convenience and reliability that will provide years of satisfaction.*

*We've observed that installations go smoothly when the engineer plans the project and allows time for familiarization before jumping in.*

*We recommend setting up new units in a comfortable work environment before installing at the transmitter site. In addition to hardware familiarization, it will also be possible to do much of the configuration before going to the site.*

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Information in this manual is subject to change without notice

## USING THIS MANUAL

This manual is best viewed as a .pdf on a computer or tablet, as there are many hypertext links to help you get to the section you need. Since most of the initial setup requires a web browser, keeping a copy of the manual in .pdf form on the same machine is very natural.

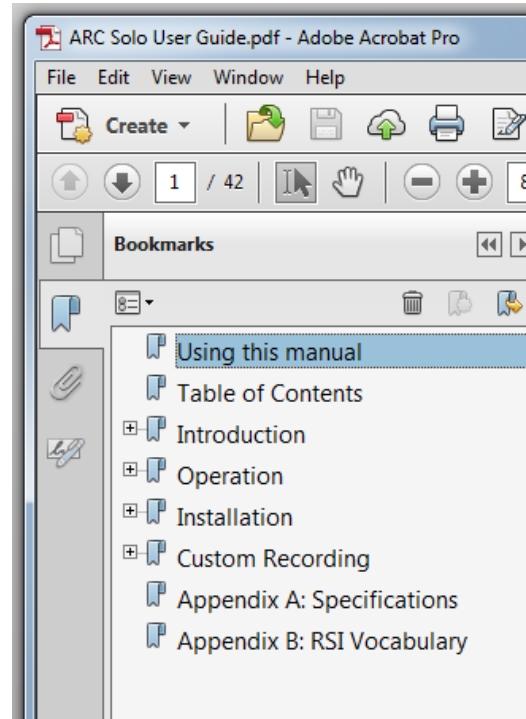
The .pdf file has bookmarks to help with navigation, so be sure you have a current copy of Adobe Reader on your computer and have the Bookmarks enabled. You can download the most recent version at <http://get.adobe.com/reader/>.

To enable bookmarks, press  and expand the desired section by pressing .

You can also jump directly to a section from **TABLE OF CONTENTS**. Just click on the section or page number to go directly there.

Please take a few minutes to familiarize yourself with the organization of this manual, as it will likely save time later when you need to find a specific piece of information quickly. Throughout the manual, you will find hypertext links that look like this: **USING THIS MANUAL**. Click on the link to go directly to the named section.

For starters, here is a quick set of links to the major sections of the manual:







<b>USING THIS MANUAL</b>	This section
<b>TABLE OF CONTENTS</b>	Fully expanded table of contents useable in .pdf or printed form
<b>INTRODUCTION</b>	Brief overview of the ARC Solo
<b>OPERATION</b>	Touch screen menu system, web pages and RSI in sufficient detail for operators to be able to use the system effectively
<b>Error! Reference source not found.</b>	Hardware installation and input/output connections
<b>CONFIGURING THE RSI</b>	Configuration setup required for the RSI (recordable speech interface)
<b>METERS</b>	Web configuration for analog meter inputs
<b>STATUS</b>	Web configuration for status inputs
<b>COMMANDS</b>	Web configuration for relay operation
<b>CONFIGURING JET EMAIL TEMPLATES (MACROS)</b>	Web configuration on how to set up Jet email template (macros)
<b>Error! Reference source not found.</b>	ARC Solo specifications
<b>APPENDIX B: RSI VOCABULARY</b>	RSI vocabulary



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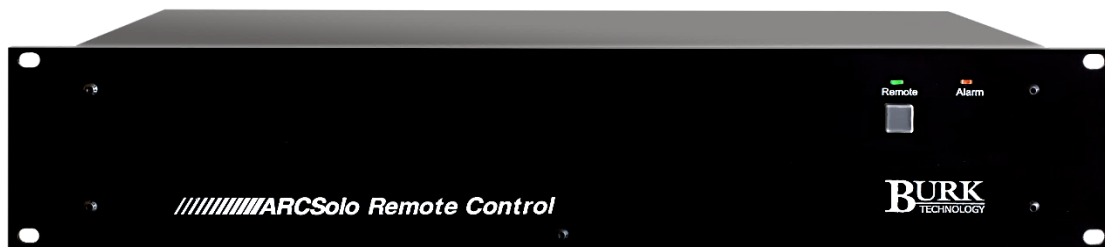
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## INTRODUCTION

The ARC Solo includes many of the powerful features of the ARC Plus while offering the simplicity of a self-contained remote control unit. Sixteen meter and status inputs and sixteen relays are directly available on the rear apron. Operators can access the site from anywhere by PC or smartphone using the built-in web server or as part of a group of stations using AutoPilot®. Telephone control is also included as standard. Jet Active Flowcharts, email notifications and even the new RSI Recordable Speech Interface are built in.

## CONNECTIONS, CONTROLS AND INDICATORS

### FRONT PANEL



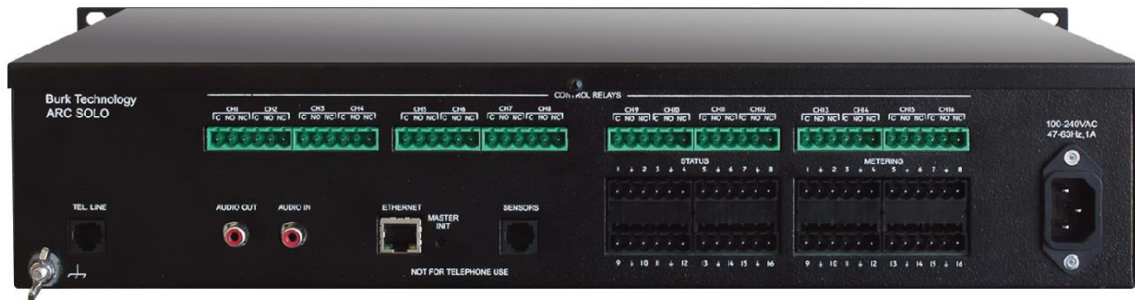
#### REMOTE

The **Remote** button enables maintenance mode. This is a safety feature to prevent remote commands while service is being performed. This mode can only be disabled from the front panel.

#### ALARM LED

The Alarm LED displays red when an alarm is present. When no alarm is present, the LED is green, indicating that power is on.

## REAR PANEL



### CONTROL RELAYS

Phoenix-style plug-in connectors for common, normally open and normally closed contacts for sixteen relays.

### LINE

Connects to the telephone line for dial up access.

### AUDIO OUT

Audio from the RSI may be taken from this jack for annunciation.

### AUDIO IN

Audio may be fed to the RSI for remote monitoring via phone.

### SENSORS (RJ-25)

This jack is reserved for future one-wire sensors.

### ETHERNET (RJ-45)

The Ethernet jack connects the ARC Solo to the LAN/WAN for communications with the user.

### MASTER INIT

Resets the unit to its factory default setting. This includes setting the IP network configuration to DHCP with the default hostname ARCSOLO. In units running firmware version 1.0.38 or higher, a master init does not clear the AutoPilot® authorization code. Press the recessed **push** button until the LEDs turn amber. Upon completion, the LEDs will flash.

### STATUS INPUTS

Phoenix style plug-in connectors for 16 status inputs.

### METERING INPUTS

Phoenix style plug-in connectors for 16 metering inputs.

### POWER

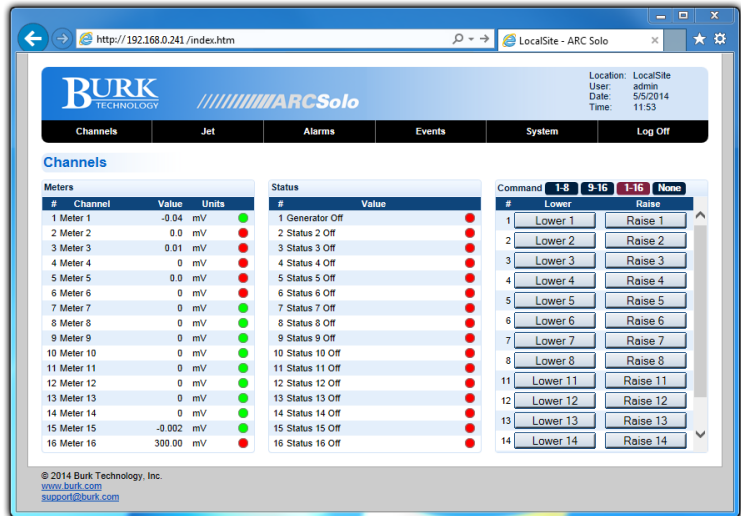
Standard IEC power entry module. Connect to 100-240VAC, 47-63 Hz. Replace built-in fuse with same type and value.



WEB SERVER

The ARC Solo includes a built-in web server for managing remote sites via web browser. From the web page of the ARC Solo you can monitor and run your unit without downloading any software to your PC. The web page is accessible by entering the hostname (or the IP address if DHCP is not enabled) of the ARC Solo in your web browser. For more on this feature, click or turn to **NAVIGATING THE WEB PAGE**

The web server also provides connectivity to compatible mobile devices. For information on the mobile web interface, click or turn to **SMARTPHONE WEB PAGE**.



AUTOPILOT®

If you are using **AUTOPILOT**, you can monitor and control sites in real time, automatically log site parameters using the onboard log or Microsoft SQL server, automatically print or email reports to station personnel, build custom screens to tailor the software to your exact needs, and manage network devices using SNMP and ping.



RSI (RECORDABLE SPEECH INTERFACE)

The RSI Recordable Speech Interface provides dial-in monitoring, control and dial-out alarm notifications via a standard telephone line connection. Click or turn to **RECORDABLE SPEECH INTERFACE (RSI)**.

The standard RSI vocabulary features pre-recorded speech tailored to the broadcast environment. Custom words or phrases may be recorded by the user on a PC and added via the web interface.

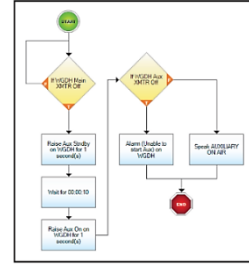
Click or turn to **CUSTOM SPEECH** on page 26.

See **RSI SETTINGS** for configuration.

## JET ACTIVE FLOWCHARTS

**JET ACTIVE FLOWCHARTS** allow you to describe automatic remote control functionality using simple, easy to read flowcharts. The user can design a wide range of automatic functions by drawing simple flowcharts to describe how the remote control should respond to different conditions.

Jet Active Flowcharts software is included with your ARC Solo unit.



## CONFIGURATION

All initial configuration is done via a web browser. The system tab of the web page provides access to metering, status, and command channel settings, calibration, user security, time and date settings, alarm notifications, RSI settings, macros, and more.

Note: Only administrators have access to the system tab.

## FIRMWARE UPDATES

Periodic updates to ARC Solo firmware, along with release notes, are made available on the Burk Technology website. To be notified when new versions are available, visit [www.burk.com](http://www.burk.com), select the Support page and sign up for email updates.

## SYSTEM SECURITY

The ARC Solo uses HTTP authentication to secure the web pages. To avoid exposure to excessive network traffic, installation behind a router or firewall is required. The web server can operate on any port, allowing the firewall to block Port 80 if desired.

## INSTALLATION

The suggested sequence for installation is to perform a complete setup at the bench then install the equipment at the transmitter site, connect I/O and calibrate.

### NEEDED ITEMS

- ARC Solo Remote Control Unit
- A computer with a current web browser
- AutoLoad Plus software, revision 3.1.83 or higher, for speech editing only; downloaded from [www.burk.com/downloads](http://www.burk.com/downloads)
- An available port on an existing LAN

### REAR PANEL CONNECTIONS

#### INPUTS AND OUTPUTS

Connect the inputs and outputs to the rear panel using the supplied phoenix style plug in connectors.

Note: Status and analog inputs share one ground between 2 channels.

#### ETHERNET

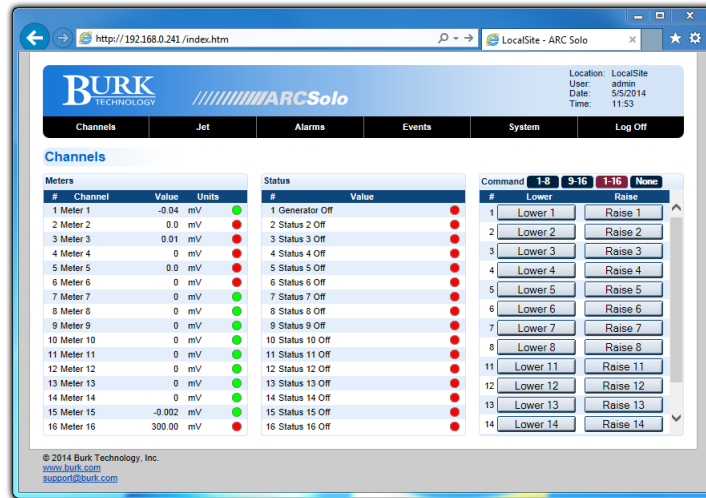
Connect the ARC Solo port marked ETHERNET to your LAN/WAN using CAT5e cable.

#### AUDIO IN AND AUDIO OUT

If desired, connect the **AUDIO IN** to a source of audio to be remotely monitored via RSI. Speech generated by the RSI may be fed to a paging system by connecting to the **AUDIO OUT** jack.

## OPERATION

The most straight-forward method of operation is via a web browser. AutoPilot also provides access to the ARC Solo, and is especially useful if the operation contains multiple sites with ARC Solo or other Burk Technology remote controls. This section contains instructions for using the built-in web page. The AutoPilot manual includes operating instructions if that method is being used.



## REQUIREMENTS

The ARC Solo web page is designed to work on a PC or tablet such as an iPad. The web page does not require Java.

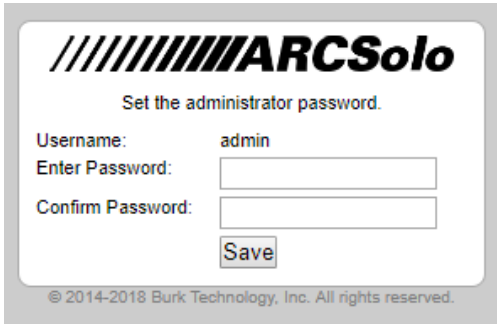
## SECURITY

The ARC Solo uses HTTP authentication.

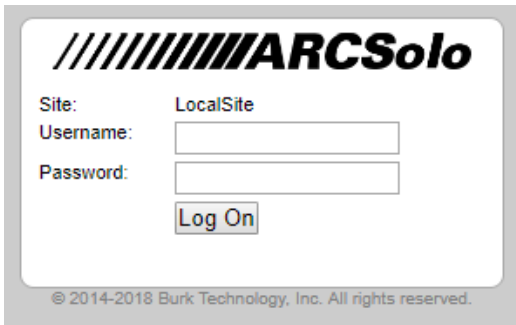
LOGGING IN AND OUT

To connect to the ARC Solo, enter the hostname (or the IP address if DHCP is not enabled) of the ARC Solo in your web browser (ex. http://ARCSOLO). The first time you connect to the ARC Solo, you will be required to set an administrator password as shown below. The word “password” is not accepted as a password.

*User names, passwords and privileges can be set up and modified in the System tab of the web interface. The password cannot be set to “password”.*



Following this, and on subsequent logins, the login screen will appear. Enter your user name and password and click **Log on**.

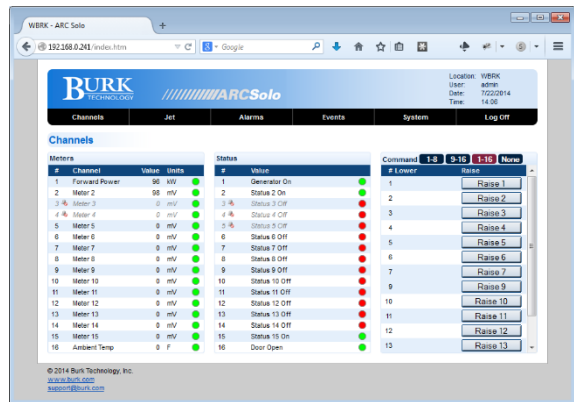


Use the **Log Off** link to end your session.

CHANNELS

When you first log on, the web interface will display the Channels page. This page displays your meter, status and command channels. Only unhidden channels will appear in the lists.

A muted alarm icon will appear to the right of the meter or status channel number if the alarm is muted. Mutes are active for 4 hours but may be disabled immediately by unchecking the mute checkbox on the **Meter Alarms** or **Status Alarms** page in **System>Setup**.

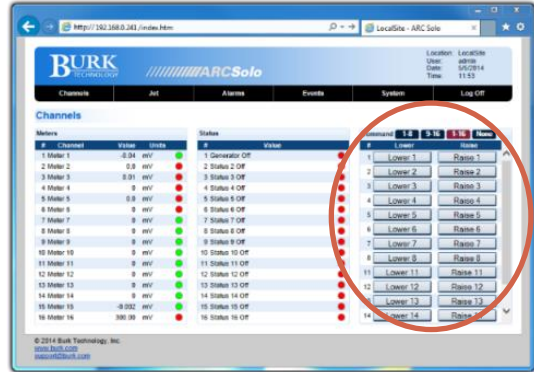


## COMMANDS

The command buttons can be viewed in groups if desired. On a typical display, channels 1-8 or 9-16 can be seen without scrolling. 1-16 shows everything, but may require scrolling.

To remove all commands from view, select **None**.

• 1-8 channels
• 9-16 channels
• 1-16 channels
• None



Commands on the Channel page

## JET

The Jet page displays the status of the Jet™ Active Flowcharts your ARC Solo has available. Each flowchart represents an automatic function that has been created for this site. For instructions on creating automatic functions, see **JET ACTIVE FLOWCHARTS**.

<b>Name</b>	Jet macro name
<b>Status</b>	Status of macro
<b>Run</b>	Initiate the macro by clicking the run button
<b>Stop</b>	Stop the macro by clicking the stop button

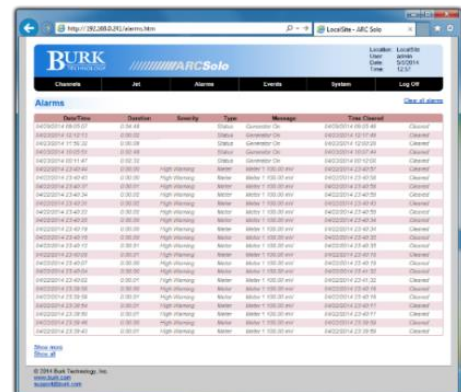


Jet

## ALARMS

The **Alarms** page displays the alarms on this ARC Solo with the following fields:

<b>Date/Time</b>	The date/time when the alarm occurred.
<b>Duration</b>	The duration of the alarm, if it has been resolved.
<b>Severity</b>	The severity (warning or critical) of the alarm.
<b>Type</b>	The type of alarm (such as a status alarm or system alarm).
<b>Message</b>	A message describing the alarm description.
<b>Time Cleared</b>	The time the alarm was cleared, or blank if not cleared.



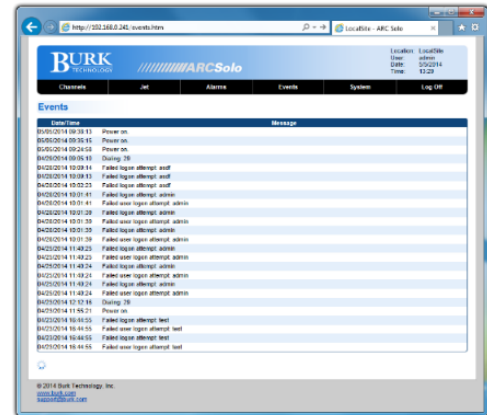
Alarms

Use the **Clear** link to clear an alarm, or **Clear all alarms** to clear all. Use the **Show more** or **Show all** links at the bottom of the page to display more alarms. When all alarms are displayed, "All alarms shown" will appear at the bottom of the page.

## EVENTS

The Events page displays the ARC Solo event list. Events are activities concerning the ARC Solo itself as opposed to reports from the equipment under control.

Use the **Show more** or **Show all** links at the bottom of the page to display more events. When all events are displayed, "All events shown" will appear at the bottom of the page.



Events

## SYSTEM

The System page allows you to perform configuration and system related actions. This page is only available if an administrator is logged on.

**BURK TECHNOLOGY** **ARC Solo** Location: LocalSite  
User: admin  
Date: 6/23/2016  
Time: 16:09

**Channels** **Jet** **Alarms** **Events** **System** **Log Off**

- Basic Settings
- Meters
- Meters Display
- Meters Alarms
- Meter Calibration
- Status
- Commands
- Networking
- Warp Engine™
- SNMP
- Email
- Email Lists
- Jet Email Templates
- Phone
- Phone Lists
- Meter Speech
- Status Speech
- Jet Speech
- Custom Speech
- Calendar
- Time
- Upload Firmware
- Users
- System Information
- Advanced

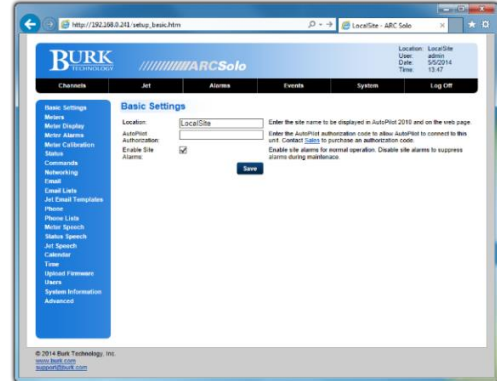
### System

- [Basic Settings](#)  
Set location name, AutoPilot authorization and enable site alarms.
- [Meters](#)  
Configure the meter channels.
- [Meters Display](#)  
Configure the meter channels graphics.
- [Meters Alarms](#)  
Configure the meter channel alarms.
- [Meter Calibration](#)  
Configure the meter channel calibrated value.
- [Status](#)  
Configure the status channels.
- [Commands](#)  
Configure the command channels.
- [Networking](#)  
Configure the IP address and other networking parameters.
- [Warp Engine™](#)  
Configure Warp Engine™ background polling.
- [SNMP](#)  
Configure SNMP Traps.
- [Email](#)  
Configure the SMTP settings.
- [Email Lists](#)  
Manage email lists and addresses.
- [Jet Email Templates](#)  
Configure the Jet email templates.
- [Phone](#)  
Configure the phone interface parameters.
- [Phone Lists](#)  
Manage phone lists and numbers.
- [Meter Speech](#)  
Configure the meter channel speech phrases.
- [Status Speech](#)  
Configure the status channel speech phrases.
- [Jet Speech](#)  
Configure the Jet speech phrases.
- [Custom Speech](#)  
Manage the Custom Speech vocabulary.
- [Calendar](#)  
Configure the Jet flowchart calendar times.
- [Time](#)  
Set time and configure SNTP and time zone settings.
- [Upload Firmware](#)  
Enable firmware upload.
- [Users](#)  
Manage user accounts and passwords.
- [System Information](#)  
View system information.
- [Advanced](#)  
Manage alarms, events, and configuration; reboot system.

## BASIC SETTINGS

Set the location name, AutoPilot authorization code and enable site alarms.

<b>Location</b>	Enter the site name to be displayed in AutoPilot® and on the web page.
<b>AutoPilot Authorization Code</b>	Enter the AutoPilot authorization code to allow AutoPilot to connect to this unit. Contact Sales ( <a href="mailto:sales@burk.com">sales@burk.com</a> ) to purchase an authorization code.
<b>Enable Site Alarms</b>	Enable site alarms for normal operation. Disable site alarms to suppress alarms during maintenance.

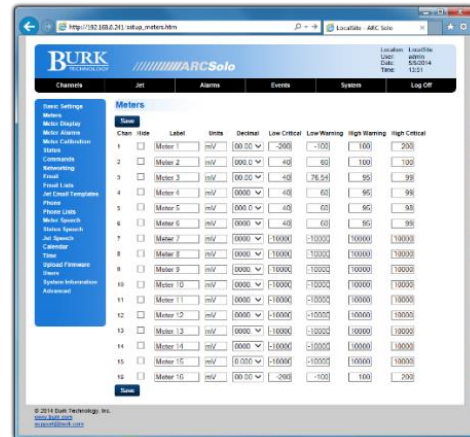


System>Basic Settings

## METERS

Configure each meter channel as described here.

<b>Chan</b>	Number of the meter input on rear panel
<b>Hide</b>	Hides the meter on the <b>Channels</b> web page
<b>Label</b>	Enter the name of the meter.
<b>Units</b>	Enter a unit label such as <b>kW</b> or <b>deg</b> .
<b>Decimal</b>	Use the Decimal Places column to select the location of the decimal place when the ARC Solo reports the channel reading.
<b>Low Critical</b>	If the meter drops below the value entered, a <b>Critical</b> alarm will be set.
<b>Low Warning</b>	If the meter is less than this value and more than the Low Critical value, a <b>Warning</b> alarm will be set.
<b>High Warning</b>	If the meter is greater than this value and less than the High Critical value, a <b>Warning</b> alarm will be set.
<b>High Critical</b>	If the meter rises above this value a <b>Critical</b> alarm will be set.



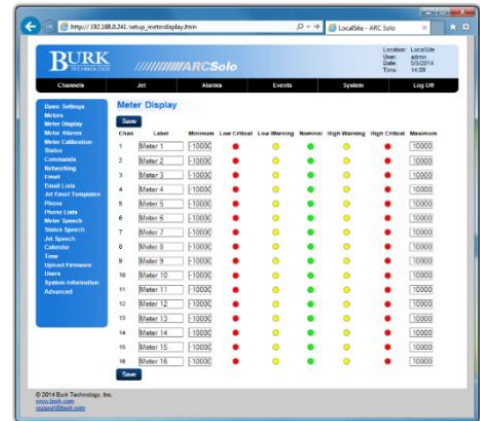
System>Meters



## METER DISPLAY

**Minimum** and **Maximum** set the range limits on AutoPilot meters. These limits have no effect on the web page meters.

Each meter can display up to five color zones, allowing you to depict a **Low Critical** up to a **High Critical** tolerance range on the AutoPilot meters and simulated LEDs on the channels web page.

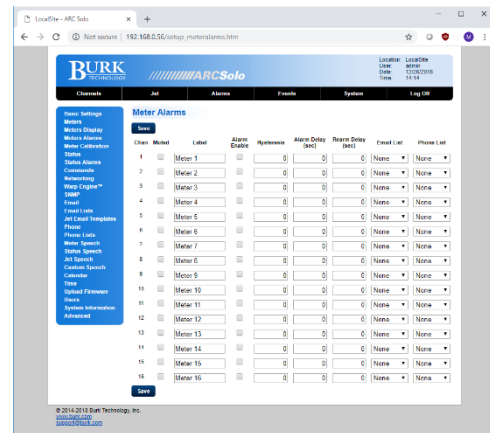


System>Meter Display

## METER ALARMS

Configure the meter alarms.

<b>Muted</b>	A check in this box mutes alarms for 4 hours.
<b>Label</b>	Enter the name to be displayed
<b>Alarm Enable</b>	Use the checkbox to turn on alarms
<b>Hysteresis</b>	This is a scaled value that the value must change before the alarm is rearmed.
<b>Alarm Delay</b>	This is the length of time in seconds that the value must be in the alarm condition before the alarm is logged.
<b>Rearm Delay</b>	Set the length of time for the alarm to rearm. The delay starts after it has been triggered and returned to its normal state.
<b>Email List</b>	Use the drop down menu to select a target email list. If an alarm is triggered, the personnel will be notified via email.
<b>Phone List</b>	Use the drop down menu to select a target phone list. If an alarm is triggered, the personnel will be notified via phone message.



System>Meter Alarms

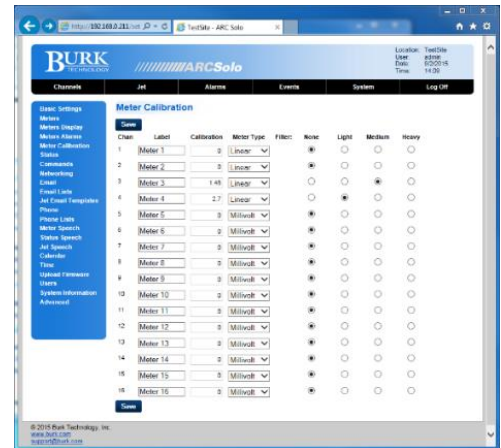
Note: Alarms will only be set if the condition is still present after the Alarm Delay.

## METER CALIBRATION

Configure the meter channel Calibration value.

Before calibrating a meter channel, select the meter type from the drop-down box. Note that channels set to “Millivolt” or “Degree” cannot be calibrated.

<b>Millivolt</b>	Cannot calibrate
<b>Linear</b>	Normal
<b>Positive</b>	Shows only values above zero
<b>Negative</b>	Shows only values below zero
<b>Power</b>	Squares the input
<b>Indirect</b>	Product of this channel and the previous channel
<b>Degree</b>	Temperature (cannot calibrate)
<b>Special Power</b>	For use with GatesAir Maxiva ULXT20 transmitters



System>Meter Calibration

To calibrate a channel, apply a voltage to that channel’s meter input on the rear panel of the unit. Click the Calibration value for the meter channel to be calibrated. A Calibrate Meter dialog box will be displayed, showing the current value of the meter display. In the New Meter Value field, enter the value that should be displayed to represent the currently applied voltage and click **Calibrate**.

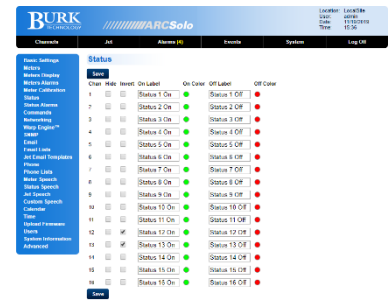
On ARC Solo units running firmware version 1.0.13 or newer, a filter can be enabled for each meter channel. The filter is selectable as None, Light, Medium or Heavy. This feature can be used to smooth short-term variations on incoming signals. A setting of None disables smoothing for that channel. After a Master Init action, all filters are set to the default value of None.

## STATUS

Configure the Status channels.

<b>Hide</b>	Check the box to hide channels.
<b>Invert</b>	Check the box to reverse the sense of the input.
<b>On Label</b>	Enter a label to display for the ON condition of this status channel.
<b>Off Label</b>	Enter a label to display for the OFF condition of this status channel.

**Note:** Clicking on the colored dot next to the On and Off Label, allows the user to change the color of the status indicator.

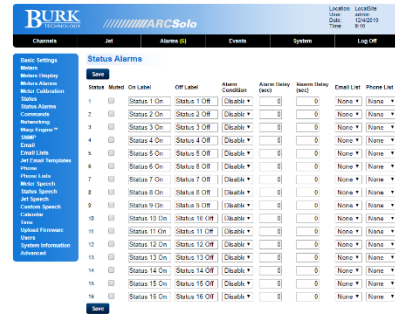


System>Status

## STATUS ALARMS

Configure the Status alarms.

<b>Muted</b>	Check the box to mute the alarm for 4 hours.
<b>On Label</b>	Enter a label to display for the ON condition of this status channel.
<b>Off Label</b>	Enter a label to display for the OFF condition of this status channel.
<b>Alarm Condition</b>	Sets the condition to trigger the alarm. Conditions are: <b>disabled, when off, when on, and on change.</b>
<b>Alarm Delay</b>	Set the length of time in seconds the alarm is delayed.
<b>Rearm Delay</b>	Set the length of time for the alarm to rearm. The delay starts after it has been triggered and returned to its normal state.
<b>Email List</b>	Use the drop down menu to select a target email list. If an alarm is triggered, addresses on the selected list will receive an email notification.
<b>Phone List</b>	Use the drop down menu to select a target phone list. If an alarm is triggered, this phone list will be used for alarm notification.

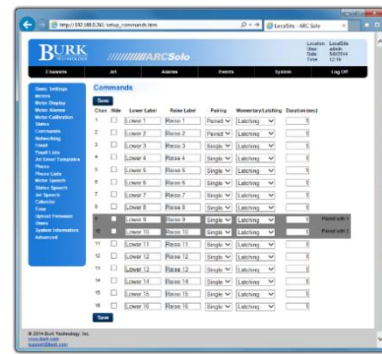


System>Status Alarms

## COMMANDS

Configure the Command channels.

<b>Hide</b>	Check the box to hide command buttons for this channel.
<b>Lower Label</b>	Enter a label for the lower relay
<b>Raise Label</b>	Enter a label for the raise relay
<b>Pairing</b>	Set the pairing of two channels Unpaired relays have only one relay per channel. Paired relays include a second relay from the second bank of 8.
<b>Momentary/Latching</b>	Momentary relays will turn on for the duration when the command is pressed. Latching relays will turn on with the on command and stay on until the off command is received.
<b>Duration</b>	Set the length of time the relay is active for a momentary command. The minimum allowed setting is 100mS, to ensure reliable relay actuation.



System>Commands

Relay behavior

Pairing	Momentary/Latching	Raise Command	Lower Command
Single	Momentary	Raise relay closed for selected duration	None
Single	Latching	Raise relay closed until changed	Raise relay open until changed
Paired	Momentary	Raise relay closed for selected duration, Lower relay open	Lower relay closed for duration, Raise relay open
Paired	Latching	Raise relay closed until changed Lower relay open	Lower relay closed until changed Raise relay Open

## NETWORKING

Use the Networking page to set the networking parameters on the ARC Solo.

<b>NetBIOS name</b>	The hostname used on a local network when DHCP is enabled. The default hostname is ARCSOLO. If multiple ARC Solo units are on the same network, make sure that each unit is assigned a unique hostname. A blank hostname cannot be saved if the <b>Use DHCP</b> box is checked. Hostnames may include only letters, numbers and hyphens
<b>Use DHCP</b>	Automatically assign network configuration parameters. DHCP is enabled when the unit is shipped from the factory, and is re-enabled any time a FACTORY DEFAULT action is initiated or the MASTER INIT button on the rear panel is depressed.
<b>IP address</b>	The current IP address of the unit.
<b>Netmask</b>	The subnet mask associated with the IP address.
<b>Gateway</b>	The IP address of the router connected to the local network that sends packets out of the local network.
<b>Primary DNS</b>	The first domain name server to resolve hostnames to IP addresses.
<b>Backup DNS</b>	The second domain name server to resolve hostnames to IP addresses.
<b>HTTP Port</b>	The port number to use for the web page. By default this is port 80.

The screenshot shows the 'Networking' configuration page in the ARC Solo web interface. The page title is 'BURK TECHNOLOGIES // ARC Solo'. The navigation menu includes: Home, Settings, Network, Status, System, and Log Off. The 'Networking' section is active, showing the following configuration:

- NetBIOS Hostname: ARCSOLO90
- Use DHCP
- IP Address: 192.168.0.90
- Netmask: 255.255.255.0
- Gateway: 192.168.0.1
- Primary DNS: 192.168.0.4
- Backup DNS: 8.8.8.8
- HTTP Port: 80  Disabled

Help text on the right side of the page explains the NetBIOS Hostname, IP Address, Netmask, Gateway, Primary DNS, and Backup DNS fields.

*System>Networking*

## WARP ENGINE™

The settings on this page control the interaction of ARC Solo with the Warp Engine polling feature in AutoPilot®. ARC Solo units running firmware 1.0.29 or later are compatible with the AutoPilot Warp Engine.

Warp Engine polling is fast, enabling real-time monitoring of up to 100 sites per second, with each site reporting as many as 32 status and/or meter values. Larger networks just take a little longer, for example polling up to 500 sites in 5 seconds. Warp Engine polling is efficient in its use of communications bandwidth. It uses very small packets, sending only required data and minimizing communications overhead. Polling 32 channels from 100 sites requires only 37,800 bytes per second of IP capacity at the central site, and only 378 bytes per second at each remote site. If communications bandwidth is at a premium cost, it can be further reduced by selection of a slower polling rate.

<b>Enable Warp Engine Polling</b>	Check this box to permit AutoPilot Warp Engine polling on this ARC Solo unit. The box must also be checked before any other edits can be made on this page.
<b>Port</b>	The UDP port to be used for Warp Engine Polling.
<b>Change Password?</b>	Password-based credentials are exchanged between AutoPilot and the ARC Solo for secure Warp Engine polling. To assign or change the password, check this box, enter the desired password in the boxes below and click the "Save" button.

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 800.861.4.000  
 support@burk.com

System>Warp Engine™

## SNMP

The ARC Solo can be enabled to send SNMP Traps and to respond to an SNMP System Description Get-request.

Up to 64 different SNMP Trap messages can be configured based on user-selected alarm types for user-specified channels. The SNMP page allows configuration of these alarms as well as identification of up to four SNMP managers to receive the Trap messages.

Each Trap is defined by a sequence of dot-separated numbers known as an OID (Object Identifier). The page allows construction of an OID for each desired Trap.

If SNMP is enabled and the correct Read Community String is provided, ARC Solo will respond to an SNMP Get-request for the standard parameter “SysDescr”.

The ARC Solo’s response will include a character string, as follows: “xxx - ARC Solo” where “xxx” is the name that has been assigned to the ARC Solo Location as set in menu System/Basic Settings (see **BASIC SETTINGS**). The location part of the string can be from zero to 50 characters in length.

Note: SysDescr (an abbreviation for System Description), is defined in the industry standard MIB-2. Its object identifier (OID) is 1.3.6.1.2.1.1.0.

System>SNMP

<b>Enable SNMP</b>	This box must be checked before other fields on the page can be entered. Traps and Get requests are enabled and disabled using this checkbox.
<b>Read Community String</b>	This string must be supplied by the SNMP network manager to the ARC Solo as part of a Get-request. The user can change the default value from “public” to a user-defined text string. The maximum length is 30 characters. Strings are case sensitive. Special characters cannot be used, including plus (+), backslash ( \ ), forward slash (/), brackets ( { } ), single quotes ( ' ), double quotes ( “ ” ), comma ( , ), and question mark ( ? ). It is recommended that you use only letters and numbers.
<b>SNMP Managers</b>	Up to four SNMP managers can be identified by either IP Address or Hostname. A UDP port number and Community String must be specified for each manager. The default port number “162” and default Community String “public” are frequently used. Check with your network administrator for the settings required by your network management system.
<b>Enterprise Number</b>	The Enterprise ID number entered here will become part of the Trap OID for each of the Traps configured on this page. This number is typically 1 to 5 digits with no internal dot separators.
<b>Repeat Traps</b>	The SNMP traps specified on this page can be sent repetitively duration the time their associated alarms are active. When checked, a value between 1 and 255 must be entered to specify the desired repetition interval in seconds.
<b>Trap OID</b>	A Trap OID must be entered for each specified Trap. The Trap OID must start with a digit and be followed by a set of dotted numbers with no concluding dot. The Trap OID for each Trap should be unique.
<b>Alarm Type</b>	This field identifies the type of channel alarm that will cause the associated trap to be transmitted. The selection in this field affects the choices that are made available in the adjacent Channel drop-down box.
<b>Channel</b>	This drop-down box identifies the channel to associate with each Trap OID. The channels available for selection in the drop-down box will be Meter channels or Status channels depending on the selection in the adjacent Alarm Type field.

## EMAIL

Set up the Email server and configure the SMTP settings for your ARC Solo. For support of encryption levels higher than SSLv3, ARC Solo firmware version 1.0.19 and above now supports the Burk Email Cloud Service. The Cloud Service works in conjunction with your ARC Solo system to originate encrypted emails using the STARTTLS protocol extension. If your current email server does not support STARTTLS, you can open a free email account with an Internet email service provider. The Burk email cloud service is compatible with email services from a wide range of providers such as Gmail, mail.com, GMX and Zoho. It is suggested that you create an email account dedicated for use with your ARC Solo systems. This will make it easier to identify and sort email received from the ARC Solo systems, and to monitor email activity. To configure the ARC Solo system for use with the cloud service, select **Cloud Service STARTTLS** as indicated below.

Email server	Email server IP address. Obtain from your network administrator. If using the Burk Email Cloud Service, enter an SMTP server such as smtp.gmail.com.
Email port	The port number to use for the email server. By default this is port 587.
From	Emails originating from the ARC Solo must have a From address.
Reply To	Any undeliverable notifications will be sent to the Reply To address.
SMTP server requires security	Check this box if your email server requires authentication or if you are using the Burk Email Cloud Service.
Username/Password	Enter your email username and password.
SMTP protocol	Choose plain text, SMTP over SSL or STARTTLS email format, or select Cloud Service.
Cloud Server	Accept the default Cloud Server, cloud.burk.com.
Cloud Port	Accept the default Cloud Port, 4095.

The screenshot shows the 'Email' configuration page in the Burk ARC Solo web interface. The page has a blue header with the Burk logo and 'ARC Solo' text. On the left, there is a navigation menu with options like Basic Settings, Media, Network, etc. The main content area is titled 'Email' and contains several configuration fields:
 

- Email server:** A text input field with a tooltip that says 'Click on your network administrator for the IP address of the email server'.
- Email port:** A text input field with a tooltip that says 'Use default port'.
- From:** A text input field with a tooltip that says 'Enter a valid email address'.
- Reply To:** A text input field with a tooltip that says 'Optionally enter a valid email address'.
- SMTP server requires security:** A checked checkbox with a tooltip that says 'Enter the user name to log into the email server usually this is your email address'.
- Username:** A text input field.
- Password:** A password input field with a strength indicator.
- SMTP protocol:** A dropdown menu with options: Plain Text, SMTP over SSL (SSLv3), STARTTLS (SSLv3), and Cloud Service STARTTLS. The 'STARTTLS (SSLv3)' option is selected.
- Cloud server:** A text input field with a tooltip that says 'Default address for Cloud server is cloud.burk.com'.
- Cloud port:** A text input field with a tooltip that says 'Default port for Cloud server is 4095'.

 At the bottom of the form, there is a 'Test Connection and Save' button.

*System>Email*

## EMAIL LISTS

Manage email lists and addresses.

List name	Enter a title to be displayed for each email listing.
Email addresses	Enter one or more email addresses. Separate each email address with a semicolon (;).
Test	Test each list to confirm it works properly.

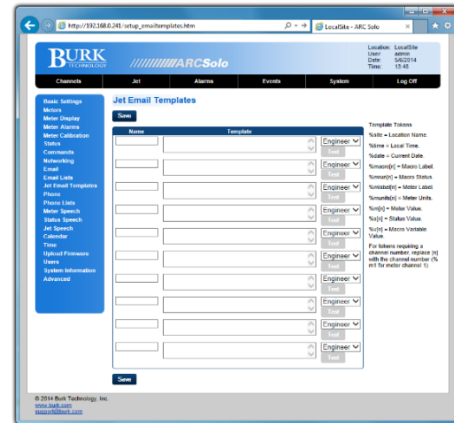
## JET EMAIL TEMPLATES

Jet email templates permit detailed email messages to be sent when user defined conditions occur.

Template Tokens – for tokens requiring a channel number, replace the [n] with the channel number (ex. %m1 for meter channel #1).

Tokens		
%site		Location Name
%time		Local Time
%date		Current Date
%macro[n]		Macro Label
%mrun[n]		Macro Status
%mlabel[n]		Meter Label
%munits[n]		Meter Units
%m[n]		Meter Value
%s[n]		Status Value
%v[n]		Macro Variable Value

Note: substitute the number for the channel or macro for [n]. e.g. %macro1 or %s3



System>Jet Email Templates

## CONFIGURING JET EMAIL TEMPLATES (MACROS)

Jet email templates allow you to send customized email messages containing site and channel data. Use the list of tokens above to create your email templates.

For example, to send an email stating the value of channel 1 and the site name, use the following syntax:

**%mlabel1 on %site = %m1%munits1 at %date %time**

Assuming channel 1 is “Forward Pwr”, the email message will be similar to the following:

**Forward Pwr on WXYZ = 2950W at 1/1/2012 9:15:00 AM**

Critical

Test

Critical  
Program  
Mainten

Use the drop down menu to select the email list to send to.

When that macro command is triggered, the ARC Solo will use the selected template to send an email to the list specified in the macro command.

Select an Email List

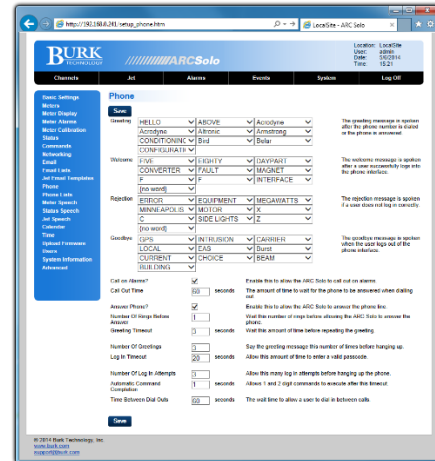


## PHONE

Configure the Phone interface parameters.

Choose from the vocabulary list for the following phone messages:

<b>Greeting</b>	The greeting message is spoken after the phone number is dialed or the phone is answered.
<b>Welcome</b>	The welcome message is spoken after a user successfully logs into the phone interface.
<b>Rejection</b>	The rejection message is spoken if a user does not log in correctly.
<b>Goodbye</b>	The goodbye message is spoken when the user logs out of the phone interface.

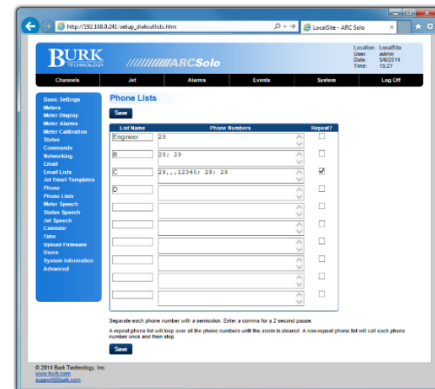


System>Phone

## PHONE LISTS

Manage Phone Lists and numbers

<b>List name</b>	Enter a list name to be displayed for each phone list.
<b>Phone numbers</b>	Enter one or more phone numbers, separate each phone number with a semicolon (;), enter a comma (,) for a 2 second pause.
<b>Repeat</b>	A repeat phone list will loop through all the phone numbers until the alarm is cleared. A non-repeating phone list will call each phone number once and then stop.



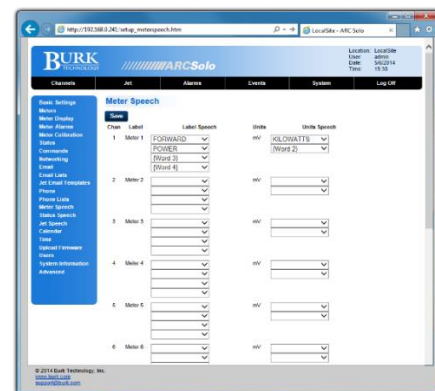
System>Phone Lists

## METER SPEECH

Configure the Meter Channel Speech phrases.

Choose from the vocabulary to program the label and units for each meter.

Additional words or phrases may be added to the RS1 vocabulary using the speech editor. Reference the **Custom SPEECH** section of this manual.



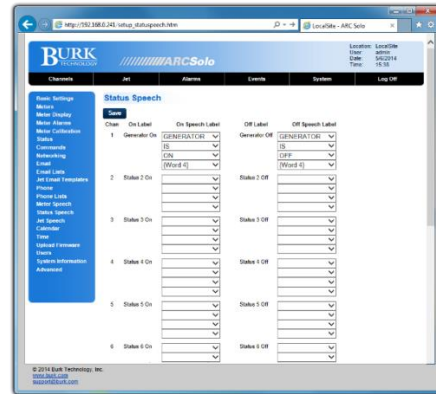
System>Meter Speech

## STATUS SPEECH

Configure the Status channel Speech phrases.

Choose from the vocabulary to program the label and units for each status channel.

Additional words or phrases may be added to the RSI vocabulary using the speech editor. Reference the **Custom SPEECH** section of this manual.



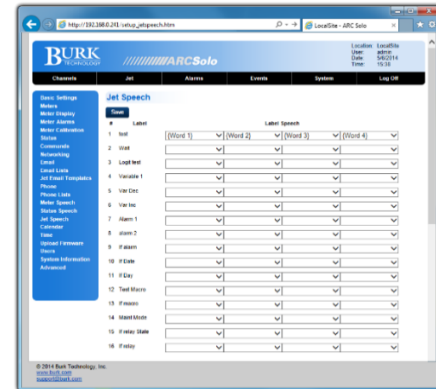
System>Status Speech

## JET SPEECH

Configure the Jet Speech phrases.

Choose from the vocabulary list to provide speech labels for each of the Jet Active Flowcharts you have created.

Additional words or phrases may be added to the RSI vocabulary using the speech editor. Reference the **Custom SPEECH** section of this manual.



System>Jet Speech

## CUSTOM SPEECH

The vocabulary shipped with the RSI is taken from the broadcast industry vernacular, but of course doesn't include words and phrases specific to your site. By being able to use words you've recorded, the RSI adapts to your needs.

### Custom Speech

Wave File Format: 16bit PCM, 8000 samples per second, Mono only, less than 8 second length.

[Add Phrase](#) Add a Custom phrase

[Delete Phrase](#) Delete a Custom phrase

[Download](#) Download Custom vocabulary from the ARC Solo

[Upload](#) Upload Custom vocabulary to the ARC Solo

Show Standard Phrases

[Custom Phrases](#)

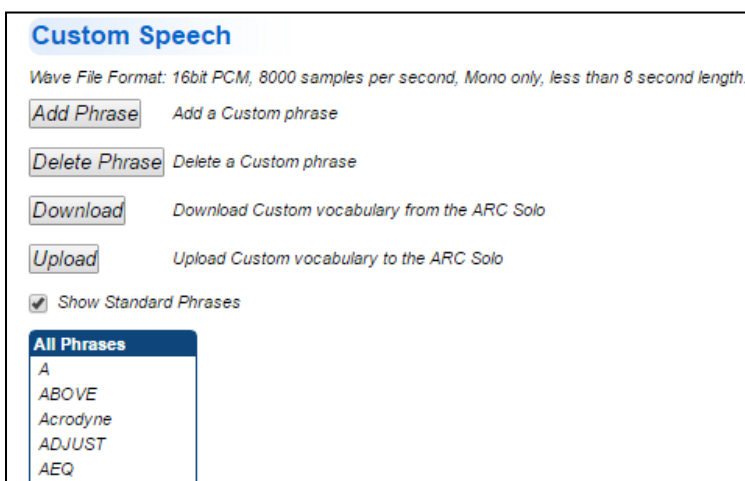
*System>Custom Speech*

ARC Solo firmware version 1.0.27 and higher allows addition and deletion of individual custom phrases directly from the web interface as shown here. In addition, it is now possible to download the complete custom speech vocabulary from the ARC Solo to your PC for offline editing, and to upload (restore) the entire custom or standard vocabulary directly from your PC to the ARC Solo, using the web interface. This feature makes it possible to create or modify entire custom vocabularies at your desk or in a studio setting. You can then deploy the new vocabulary to ARC Solo and ARC Plus systems throughout your network.

You'll need a PC program to record the custom phrases as 16-bit 8 kHz mono WAV files, each less than 8 seconds in duration. Whatever your station uses for a Digital Audio Workstation (DAW) is fine, but if that is not convenient, Audacity is free and works just fine. See **RECORDING ADDITIONAL VOCABULARY** for hints on creating custom WAV files.

### To view a list of standard phrases:

Check the **Show Standard Phrases** checkbox. This list allows you to see phrases that are already defined.

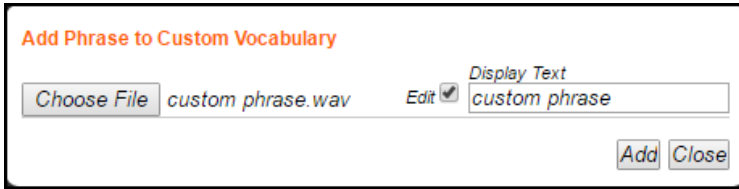


The screenshot shows the 'Custom Speech' web interface. At the top, it displays the title 'Custom Speech' and the wave file format: 'Wave File Format: 16bit PCM, 8000 samples per second, Mono only, less than 8 second length.' Below this are four buttons: 'Add Phrase' (Add a Custom phrase), 'Delete Phrase' (Delete a Custom phrase), 'Download' (Download Custom vocabulary from the ARC Solo), and 'Upload' (Upload Custom vocabulary to the ARC Solo). A checkbox labeled 'Show Standard Phrases' is checked. Below the checkbox is a list titled 'All Phrases' containing the following items: A, ABOVE, Acrodyne, ADJUST, and AEQ.

*System>Custom Speech>Show Standard Phrases*

**To add a custom phrase:**

Click the **Add Phrase** button and browse to the WAV file to be added. If you want to change the display text for the custom phrase, check the **Edit** checkbox and type a unique name in the Display Text box to identify the phrase in the custom vocabulary list. Click **Add**. If the selected file has the proper format (16-bit 8kHz mono WAV file) and does not exceed the maximum allowable duration (8 seconds) it will be uploaded and added to the custom vocabulary.



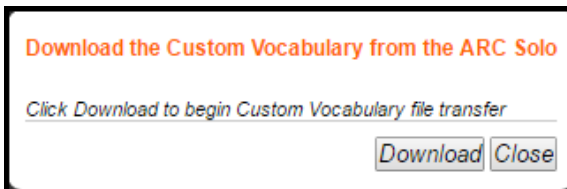
*System>Custom Speech>Add Phrase*

**To delete a custom phrase:**

To delete a custom phrase, select the phrase from the drop-down box next to the **Delete Phrase** button, and click **Delete Phrase**. After a confirmation dialog, the selected phrase will be deleted from the custom vocabulary.

**To download the custom vocabulary for offline editing:**

To edit the custom vocabulary offline, click **Download** on the Custom Speech screen and click **Download** again on the following confirmation screen.

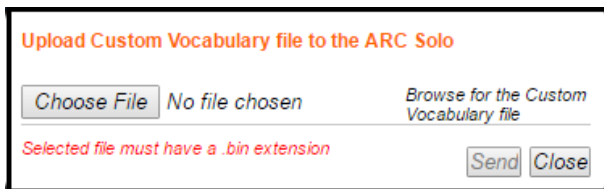


*System>Custom Speech>Download*

Find the downloaded file named Custom.bin on your computer and edit the file, as described in **OFFLINE EDITING OF CUSTOM SPEECH VOCABULARY**.

**To upload vocabulary files after editing:**

To upload the file after editing, click **Upload**. On the Upload Custom Vocabulary screen, click **Choose File**, browse to the Custom.bin file on your system, and click **Send** to upload the vocabulary file.



*System>Custom Speech>Upload*

**To download the standard speech vocabulary:**

Select **Advanced** on the System page and click **Download Standard Vocabulary**. The file, named Standard.bin, can be saved in a directory of your choice. This file cannot be edited or modified.

Jet	Alarms (22)	Events
-----	-------------	--------

### Advanced

[Factory default.](#)  
*Perform a factory default to clear all the settings and logs.*

[Reboot.](#)  
*Perform a remote soft reboot.*

[Clear the event log.](#)  
*Clear all the entries in the event log.*

[Delete all alarms.](#)  
*Permanently deletes all the alarms.*

[Download configuration.](#)  
*Save a local copy of the configuration. This may take some time...*

[Restore configuration...](#)  
*Restore the configuration from a saved file.*

[Download Standard Vocabulary](#)  
*Download Standard Speech file from the ARC Solo. This may take some time...*

[Upload Standard Vocabulary...](#)  
*Upload Standard Speech file to the ARC Solo. This may take some time...*

**To upload a copy of the standard vocabulary:**

Select **Advanced** on the System page and click **Upload Standard Vocabulary**. Click **Choose File** and browse to the file named Standard.bin on your system. Click **Send**.

Upload Speech Vocabulary File to the ARC Solo

No file chosen [Browse for this file](#)  
Standard.bin

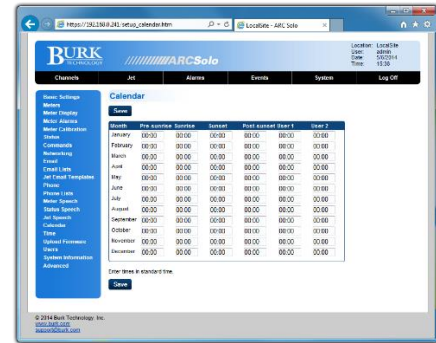
*Selected file must match required file*

## CALENDAR

Configure the Jet Flowchart Calendar times.

The Calendar allows six preset times of day, per month (Pre-Sunrise, Sunrise, Sunset, Post-Sunset, User 1 and User 2). Set up the schedule by typing the desired time.

When a Flowchart references one of these preset times, it will use the time-of-day entered here. Use standard time when programming the calendar; the ARC Solo will automatically adjust for Daylight Saving Time if configured to do so. See the **TIME** Section.



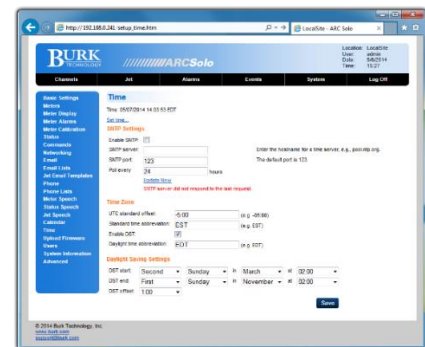
System>Calendar

## TIME

Set the Time and configure SNTP and time zone settings.

Program the SNTP settings, time zone and daylight saving time settings.

Note: Using an SNTP server is recommended to ensure accurate timestamps and scheduled operations.



System>Time

## UPLOAD FIRMWARE

### BEFORE UPDATING THE ARC SOLO FIRMWARE, SAVE YOUR CURRENT CONFIGURATION

1. Open a browser, put in the IP address of the ARC Solo and login to the web page with the admin account.
2. Click **System>Advanced>Download configuration**.
3. Save the file, MasterCfg.json, in a convenient location on your computer.

### DOWNLOAD AND INSTALL BURK FIRMWARE LOADER V1.0.9 OR NEWER (IF NOT ALREADY INSTALLED)

NOTE: By default, only members of the Administrators group on a computer can install new software. If you do not have the rights to complete all steps of this process, please contact your system administrator.

2. Go to [www.burk.com/downloads](http://www.burk.com/downloads) and select the Burk Firmware Loader section.
3. Download *Manual – Burk Firmware Loader* and follow the Burk Firmware Loader Procedure to upgrade the ARC Solo firmware.

## VERIFY FIRMWARE VERSION AND CONFIGURATION SETTINGS

Note: If the ARC Solo detects corruption in the on-board configuration data during the firmware update process, it will restore affected settings to factory default values. This may include network configuration settings.

1. Open a browser and address the ARC Solo using its previously configured IP address or hostname.
2. If the system does not respond, repeat the access using the default hostname **ARCSOLO**, with access credentials “**admin**” and reset the administrator password when prompted.
3. Restore system configurations by selecting **System>Advanced>Restore configuration**.
4. Check **Restore network settings** and **Restore User Settings**.
5. Browse to and select the MasterCfg.json file saved at the beginning of this procedure.
6. Click **Restore**. The message “Uploading configuration data. This may take some time...” will be displayed.
7. When the Restore successful dialog is displayed, click **OK**.
8. Confirm that you can access the web page using the original network settings.
9. Select **System>System Information** to confirm that the correct firmware revision is in place.

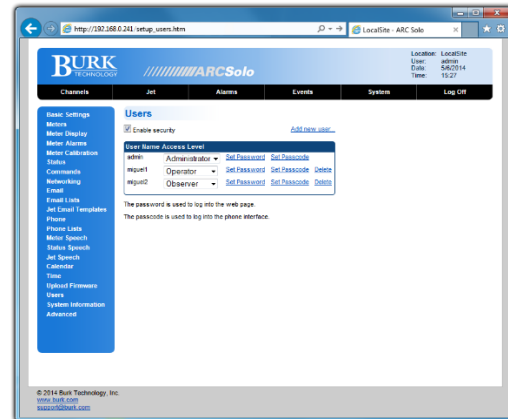
## USERS

Manage **User** accounts and passwords.

### User Access Levels

<b>Administrator</b>	Allows commands and access to all setup and configuration
<b>Operator</b>	Allows commands but not setup
<b>Observer</b>	Allows read only access to the site

Note: User passwords cannot be set to "password".

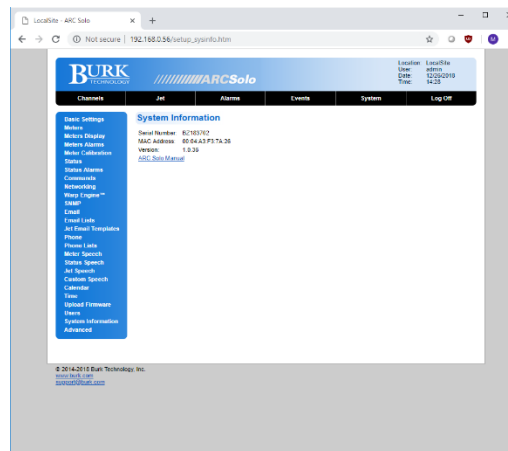


System>Users

## SYSTEM INFORMATION

View the following **System Information**.

<b>Serial Number</b>
<b>MAC Address</b>
<b>Version</b>
<b>ARC Solo Manual</b>

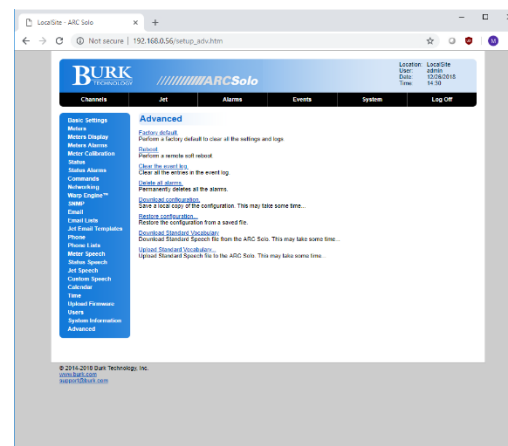


System>System Information

## ADVANCED

Manage alarms, events, configuration and vocabulary and reboot the system.

<b>Factory default</b>	Perform a factory default to clear all the settings and logs. The operation cannot be undone.
<b>Reboot</b>	Perform a remote soft reboot.
<b>Clear the event log</b>	Clear all the entries in the event log.
<b>Delete all alarms</b>	Permanently deletes all the alarms.
<b>Download configuration</b>	Save a local copy of the configuration.
<b>Restore configuration</b>	Restore the configuration from a saved file.
<b>Download Standard Vocabulary</b>	Download the standard speech file from the ARC Solo.
<b>Upload Standard Vocabulary</b>	Upload the standard speech file to the ARC Solo.



System>Advanced



---

## RESETTING TO FACTORY DEFAULTS

The **Reset to Factory Defaults** link will reset the ARC Solo to its factory default settings. The page will show a confirmation.

Performing this action resets back to the default domain name <http://192.168.0.100/>.



**WARNING: Resetting the ARC Solo to factory defaults will erase all of your configuration and data from the unit. This operation cannot be undone. It is strongly recommended that you create a back-up first.**

---

## REBOOTING

The **Reboot** link will reboot the ARC Solo. You will see a confirmation prompt before the system reboots.

## SMARTPHONE WEB PAGE

The ARC Solo smartphone-optimized web page is automatically delivered when the ARC Solo is accessed via iPhone, Android and other popular smartphones.

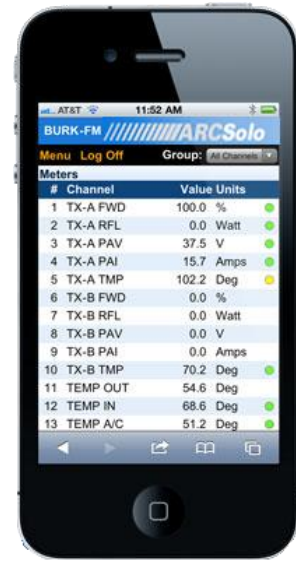
To access the smartphone interface, enter the URL for your ARC Solo. For example, if your ARC Solo's hostname is ARCSOLO, navigate to:

<http://ARCSOLO/>

Be sure to include the trailing "/".

If DHCP is not enabled on the ARC Solo, then the unit's assigned IP address should be used in place of the hostname.

The smartphone interface is designed for use on a smartphone or other small format mobile device.



Smartphone webpage  
on the iPhone

## SECURITY

The mobile web page uses the same security as the standard web page.

## NAVIGATING

When you log on to the smartphone interface you will see the **Channels** page. This page displays your meter, status and command channels in a vertical list. If you have more channels than fit on one screen, scroll down to see more channels.

Use the Menu link to display the additional features available in the smartphone interface:

<b>Channels</b>	Displays meter, status and command channels. This is the starting page.
<b>Jet</b>	Displays and controls the Jet Active Flowcharts on this ARC Solo and their current status.
<b>Alarms</b>	Displays all alarms on this ARC Solo. Alarms are displayed in a vertical list, with each field on its own line.
<b>Events</b>	Displays the event list.
<b>Log Off</b>	Logs off the smartphone interface.

## JET ACTIVE FLOWCHARTS

Jet Active Flowcharts allow you to describe automatic remote control functionality using simple, easy to read flowcharts. Flowcharts can be run from the **Jet** tab, on a schedule or when initiated by other flowcharts. 📄

### Install and Configure AutoPilot®

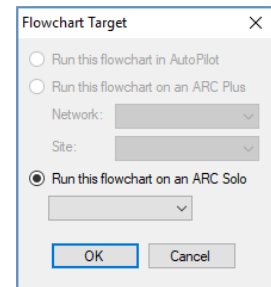
Jet Designer is part of the AutoPilot software. It is not necessary to purchase AutoPilot to write flowcharts for ARC Solo, as Jet is provided as standard. If you have not already done so, visit [www.burk.com/downloads](http://www.burk.com/downloads) and select the support page for AutoPilot. Download and install the latest version of AutoPilot and download the AutoPilot User Guide.

Before creating a Jet Active Flowchart, you must add your ARC Solo site to AutoPilot. Refer to “Adding ARC Solo Networks” in the AutoPilot User Guide for instructions on running the ARC Solo Network Wizard. If your ARC Solo has been configured with an AutoPilot license, you can connect to it using the green Connect icon: 🟢. However, this step is not necessary for creation of Jet Active Flowcharts that run on the ARC Solo unit.

### 📄 Create a New Flowchart

To run Jet Designer, select Jet from the **Tools** menu in AutoPilot. In Jet Designer, select **New** from the File menu. Jet will prompt you for a flowchart target. You can choose **Run this flowchart on an ARC Solo**. If your ARC Solo has been configured with an AutoPilot license, you will also be able to select **Run this flowchart in AutoPilot**. It is generally preferable to run the flowcharts on the ARC Solo, so that a computer does not need to be running for automatic functions to work.

For complete instructions and a tutorial on Jet Active Flowcharts with examples, see the “Jet” section in the AutoPilot User Guide.



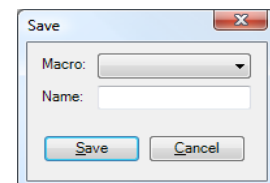
*Flowchart Target*

### 📄 OPENING AN EXISTING FLOWCHART

To open an existing Active Flowchart, click AutoPilot Active Flowchart... from the Open submenu under the File menu.

### 📄 SAVING THE FLOWCHART

After designing your flowchart, click Save from the File menu to save your flowchart. Select the macro location where you want to save the flowchart, and give it a name.



*Saving a flowchart on ARC Solo*



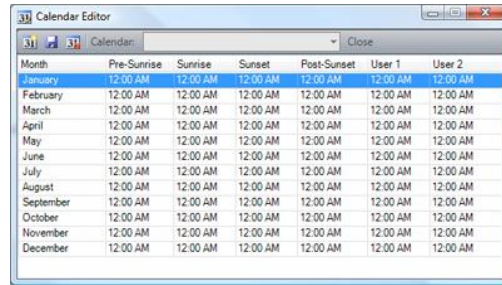
**For Flowcharts in AutoPilot, Jet will only run flowcharts from the Jet directory. Do not save flowcharts in any other location.**






**Saving a flowchart that is running will cause Jet to stop the flowchart. If the flowchart is not scheduled to run, you will need to restart it manually.**

## CALENDARS

You can schedule flowcharts to run at different calendar times. Jet allows you to define multiple calendars. To add, remove or edit a calendar, click Manage Calendars from the Tools menu in Jet.



*Jet Calendar*

	<b>New Calendar</b>	Creates a new calendar.
	<b>Save</b>	Saves changes made to the selected calendar.
	<b>Delete Calendar</b>	Deletes the selected calendar.
	<b>Calendar</b>	Select a calendar from the drop down list to display it in the editor.
	<b>Close</b>	Closes the calendar editor.

Note: Jet calendar times are always in standard time for the time zone configured on the PC.

## RECORDABLE SPEECH INTERFACE (RSI)

Your ARC Solo is equipped with the RSI Recordable Speech Interface. You can take advantage of the dial-in and dial-out capabilities to monitor and control your site from any phone. If you are familiar with the earlier ESI Plus speech unit, you will find the RSI operates using the same familiar commands. Physically, the data access arrangement (DAA) and transient protection are located on a separate field-replaceable card. There are several enhancements, but the most noticeable is the ability to add custom vocabulary to the standard broadcast specific list. This is covered in the **CUSTOM SPEECH** section. The RSI comes from the factory with a default greeting “Hello”, default welcome message “Thank You”, default goodbye message “Goodbye” and default rejection message “Error”.

## CONFIGURING THE RSI

Before you can use the RSI for monitoring and control, some configuration steps are necessary. You must specifically assign channel and unit speech labels, greeting and goodbye messages; and passcodes for the users. For alarm notification you will also need to set up the selective dial-out lists.

There are also default settings that you may adjust, such as number of rings before the ESI answers an incoming call, the amount of time the RSI waits between phone numbers on the dial out list, etc. All of these may be edited via web browser and are described fully in **RSI SETTINGS**.

## CALLING THE RSI

Calling in to the RSI allows you to monitor and control your ARC Solo if you have appropriate permissions. To place a call to the RSI:

1. Dial the phone number for the line connected to RSI. After the specified number of rings, the RSI will pick up the line and speak the programmed greeting.

Enter your assigned passcode. If you make a mistake, press \* to clear the entry and start over. If you enter an incorrect passcode, the RSI will speak, "Error," and you can try again. Once you begin entering the passcode, you have 20 seconds to finish before the RSI disconnects. The durations allowed to begin entering the passcode and to complete the entry are configurable on the System>Phone page. See **PHONE**. If your ARC Solo is running a firmware version older than 1.0.27 it is necessary to press the # key after entry of your passcode.

A passcode must be assigned on the System>Users web page before calling in to the RSI.

2. Once you enter your passcode, the RSI will speak the user-programmed welcome message, followed by the name of the site in which the RSI is installed and the number of alarms present at that site. After you log in, the RSI waits for a user command. For a list of commands, Click or turn to **RSI COMMAND LIST**.

---

## RSI SETTINGS

Passcodes are assigned in **System>Users** on the web page. Telephone speech properties are configured under **System>Phone** on the web page.

---

## CHANNEL SELECTION AND METER READINGS

Once the desired site is selected, you can choose a channel for readings and commands by entering the channel number (1-16). The RSI speaks the name of the metering channel, the current value, and the unit label.

To repeat a channel reading at any time, dial 000.

Shortcut: When entering channels, you can speed up the selection process by entering 001-016.

---

## ISSUING COMMANDS

After selecting the desired channel, you can issue a raise or lower command to that channel by pressing # for raise or \* for lower. The RSI will confirm your entry by saying, "raise," or, "lower." You can then issue another raise or lower command, or enter any other RSI command. For an updated metering reading at any time, enter 000.

---

## REVIEWING STATUS CONDITIONS

To hear a report of all status channels at the site with a status ON, enter 350. The RSI will speak all Status On messages. The RSI will announce the end of the report when you have heard the last status message. You can interrupt and exit a status report at any time with a new RSI command, including 000 to repeat the selected channel's meter reading. Entering 350 again will start a new status report.

---

## REVIEWING ALARMS

When the RSI dials out to report an alarm, it will speak the name of the alarm that prompted dial-out as soon as you log in. At any time, you can access a list of all alarms at the site by entering 300. The RSI will report the number of alarms at the site, and then read the first alarm in the list. The RSI waits for your input after each alarm. You have the following choices:

#	Clear the alarm and go on to the next one.
*	Leave the alarm active (not cleared) and go on to the next one.
###	Clear all alarms at the site. The RSI will prompt you to confirm before clearing all alarms.

You can temporarily suspend alarm notification on any active alarm by pressing \* followed by the desired number of hours (1-9). For example, press “\*4” to put alarm notification on hold for four hours. After four hours, if the alarm is still active, the RSI will begin dialing out for this alarm once again. This method allows operators to ignore an alarm for a period of time without clearing it.

The RSI will tell you when it has reached the end of the alarm report. You can then enter any command.

---

## RUNNING MACROS (JET ACTIVE FLOWCHARTS)

You can use the RSI to run or stop macros that are saved to the ARC Solo unit.

### To run or stop macros:

If a macro executes for a very brief duration, it is possible to issue a run command only to hear the RSI announce the new status as “stopped.” This may happen when the macro completes its last line of code before the RSI queries the new macro status.

1	Log in to the RSI.
2	Choose a macro by entering a macro preset number 601-698. If you wish to select a macro from a menu, dial 699.
3	The RSI announces the name of the macro you selected, and whether the macro is running or stopped.
4	To run the macro, press #. To stop the macro, press *. The RSI will confirm your selection and read the macro status after it runs or stops the macro.
5	When you are done with macros, dial 000 to exit and repeat the current metering channel reading.

Besides running and stopping macros, you can listen to a list of currently running macros by entering 600. The RSI will read the names of macros that are stored on the selected unit and running at the moment you enter your query. Macros that stop during the macro report will be reported as running.

---

## AUDIO INPUT MONITORING

Line level audio applied to the rear panel RCA jack labelled AUDIO IN may be monitored over the phone. This is commonly used for monitoring program audio or room noise.

You may begin monitoring by following these steps:

1. Log in to the RSI.
2. Dial 994 to begin monitoring the audio input.
3. Dial 995 to turn the audio off.

Audio monitoring will stop automatically 30 seconds after the last entry of command 994.



**WARNING:** You may be able to issue commands while the audio is playing. However, depending on the signal level it is possible for the audio input to overpower the DTMF.

### TIP:

To monitor multiple stations or points in the audio chain, use an audio switcher controlled by the ARC Solo.

---

## ONBOARD HELP

Built-in voice guidance on the RSI operates in either of two modes, terse or verbose. Verbose mode is designed to help novice users navigate the various functions. The RSI confirms each command, speaks a context-sensitive help prompt after each command, and prompts the user for a new command after a period of inactivity. Terse mode is for advanced users who need minimal prompting. The RSI will confirm each command, and will only prompt for a new command just prior to disconnecting.

The RSI operates in verbose mode by default. To switch to terse mode, dial 997. The RSI will remain in terse mode for this and subsequent sessions, until a user dials 996 to switch back. In addition to the context-sensitive prompts in verbose mode, any user can summon a complete list of available commands by entering 998. The RSI will read a list of commands. You can interrupt the list with a new command at any time. The RSI will finish reading the current phrase before executing the new command.

---

## COMMAND TIMEOUTS

When the RSI expects input from the user, it will wait 60 seconds before disconnecting. If you need more time to enter a command, enter 993.

---

## DISCONNECTING

When you are done using the RSI, enter 999. This makes the line immediately available for new calls. If you hang up without disconnecting, it may take 60 seconds or more for the RSI to release the phone line on its own, depending on the duration of the command timeout setting.

## RSI COMMAND LIST

<b>Login</b>	<i>Once the RSI starts speaking, enter the system or user passcode then press #.</i>	
<b>Channel Selection</b>	1-16 # *	Select Channel Raise Lower
<b>Alarm Report</b>	300 # # # # * *1 - *9	Begin alarm report Clear last alarm spoken Clear all alarms on this site Advance to next alarm without clearing Mute current alarm for 1-9 hours
<b>Status Report</b>	350 *	Begin status report Advance to next status message
<b>Macros</b>	600 601-698 699 # *	Report currently running macros Select macro by preset number Select macro by using voice menu Run selected macro Stop selected macro
<b>Special Functions</b>	993 994 995 996 997 998 999	Extend command entry timeout Enable audio input monitoring Disable audio input monitoring Verbose mode (extensive guidance) Terse mode (limited guidance) Summon help prompt Disconnect



## OFFLINE EDITING OF CUSTOM SPEECH VOCABULARY

As described in **CUSTOM SPEECH**, individual WAV files can be added to or removed from the custom speech vocabulary using the web interface. This section provides tips for creation of appropriate WAV files and instructions for offline modification of the custom vocabulary files using AutoLoad Plus, revision 3.1.83 or higher.

Not an announcer?  
Let your production  
department record your  
custom vocabulary.

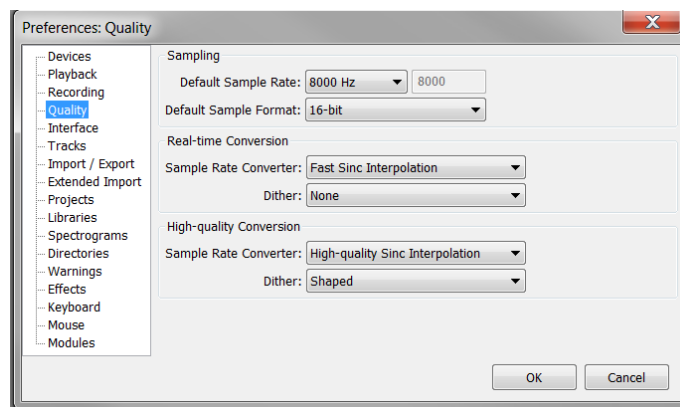
### VOCABULARY FILE

The custom vocabulary is stored in the Custom.bin file.

See **CUSTOM SPEECH** for instructions on downloading the file from the ARC Solo and restoring it to the ARC Solo after editing.

### RECORDING ADDITIONAL VOCABULARY

Use your DAW to record each word or phrase as desired. You must set the editor to produce 16-bit mono wave files at an 8 kHz sample rate. Stereo or any other rate will result in an error. If you are using Audacity, you can set the default sample rate and sample format by going to **Edit>Preferences** which opens the **Preferences:** dialog box. Choose the **Quality** tab and set the defaults as shown.



Audacity Edit>Preferences - Quality

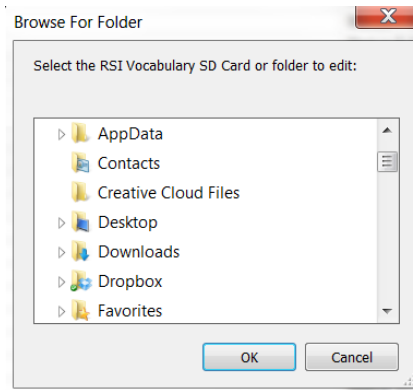
Edit the recording to produce separate wave files for each word or phrase. Trim the recordings to produce consistent heads and tails with only a few tens of milliseconds of silence. Give each file a filename that represents the recorded word or phrase. The file name will become the exact entry in the vocabulary list. Normalize the recordings to full amplitude so that the recordings will match the standard vocabulary in level.

All files must be less than 8 seconds in length.

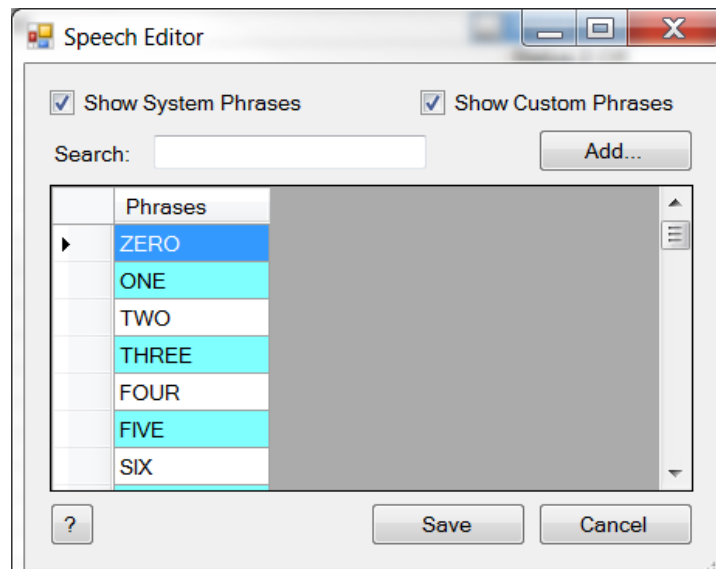
## SAVING THE VOCABULARY

The Speech editor in AutoLoad Plus will update the custom speech file as needed. AutoLoad Plus version 3.1.83 or greater must be used. To obtain the latest version of AutoLoad Plus, visit [www.burk.com/downloads](http://www.burk.com/downloads) and select the support page for AutoLoad Plus.

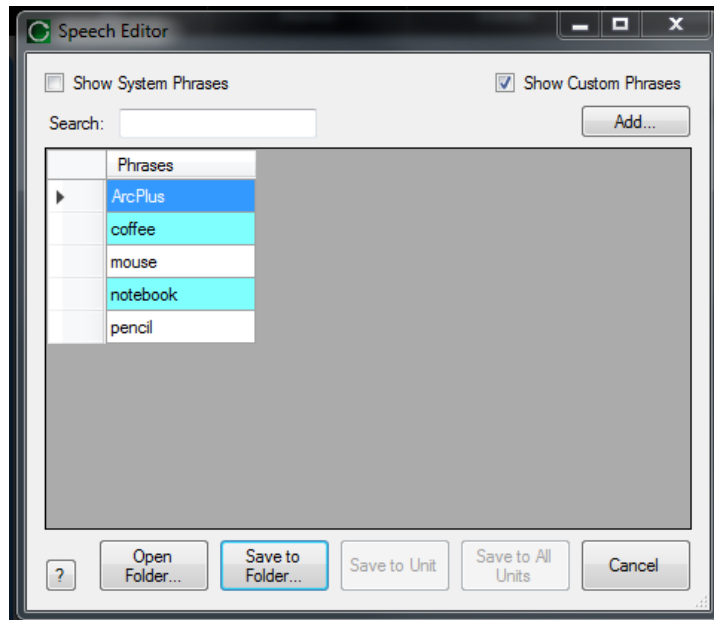
In AutoLoad Plus, select **Tools>Speech Editor**. This will open the Browse For Folder dialog box where you can select the folder where you saved the custom vocabulary file.



Select Tools>Speech Editor

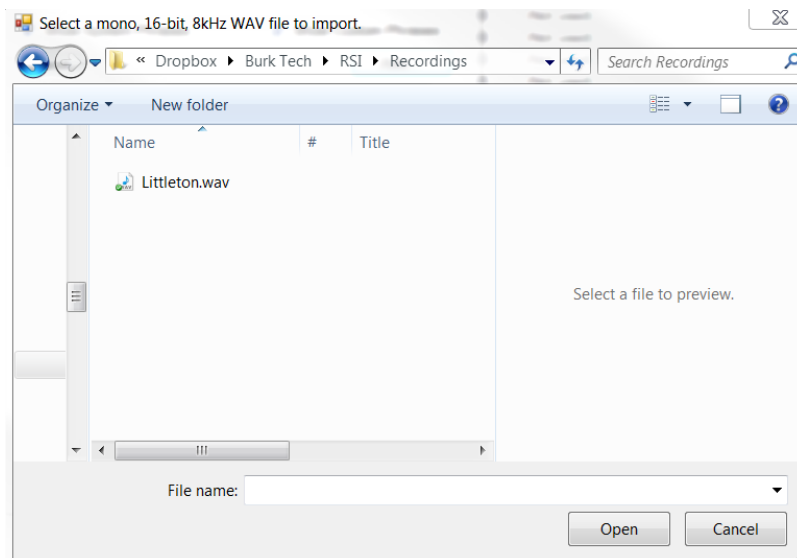


Click **OK** to edit this folder. The speech editor will open as shown here.



Check the **Show Custom Phrases** checkbox at the top right of the dialog box. You can further restrict the displayed list using the Search box.

To add a recorded phrase, click the **Add** button. Then Select a mono, 16-bit, 8kHz WAV file to import dialog box opens. Select the desired file and click the **Open** button. This will add the file to the vocabulary.



To rename, update (replace) or delete a phrase, right click on the phrase name in the Speech Editor.

After all modifications have been completed, click the **Save to Folder** button on the Speech Editor to write the files to disc. Refer to **CUSTOM SPEECH** to restore the custom vocabulary file to the ARC Solo.

## APPENDIX A: SPECIFICATIONS

Operating Temperature	0° to 40°C
Power Requirements	100 to 240VAC, 47–63Hz, 1A; Power entry module with standard, grounded power cord supplied; 1A fuse protection
Dimensions (WxHxD)	19" x 3.5" x 12" (48.26cm x 8.89cm x 30.48cm)
Channels	16 status, 16 metering, 16 relays
Metering Input Range	-10 to +10VDC > 99.75% accuracy, full scale
Status Input Range	0 to +28VDC or switch closure <0.5 VDC = ON; >2.1 VDC = OFF
Relay Contacts	Form C; momentary or latching; max 5A, 240VAC
Front Panel Indicators	Red/Green LEDs for alarm, remote, power indicator by any lit LED
Front Panel Control	Remote (maintenance lockout)
Rear Panel Control	Combicon: 16 Relay Contacts (48pins) 16 Status Inputs (24pins) 16 Meter Inputs (24pins) RJ-11: Telco RCA Phono: Audio Out, Audio In RJ-45: Ethernet RJ-11: Sensors (future) IEC: Power
Communications	Ethernet, web server, dial-up
Telephone Interface	RSI Recordable Speech Interface built-in. Includes standard broadcast vocabulary plus ability to record custom phrases
Automatic Functions	On-board automatic functions with Jet™ Active Flowcharts, included.
Email	10 email lists of up to 20 email addresses each

## APPENDIX B: RSI VOCABULARY

A	CHANGE	EIGHT	HARRIS
ABOVE	CHANNEL	EIGHTEEN	HARTFORD
ACRODYNE	CHARLOTTE	EIGHTY	HD
ADJUST	CHICAGO	ELECTRIC	HEATER
AEQ	CHOOSE	ELEVEN	HELLO
AIR	CLEAR	EMERGENCY	HELP
AIR TOOLS	CLEARED	ENCO	HERTZ
ALARM	CLEVELAND	ENERGY-ONIX	HI
ALARMS	CLOCK	ENTER	HIGH
ALL	COAX	EQUALS	HOLLYANNE
ALTRONIC	COMBINER	EQUIPMENT	HOT
AM	COMMAND	ERI	HOURS
AMPS	COMPOSITE	ERROR	HOUSTON
ANALOG	COMPUTER	EVENTIDE	HUNDRED
ANTENNA	CONDITION	EXCITER	I
ARE	CONDITIONING	EXIT	IBOC
ARMSTRONG	CONFIGURATION	EXTERNAL	IN
ARRAKIS	CONTACT	EXTREME	INCREASE
ATLANTA	CONTINENTAL	F	INDIANAPOLIS
AUDEMAT-AZTEC	CONTROL	FADE	INOVONICS
AUDIO	CONVERTER	FAHRENHEIT	INPUT
AUDIO TECHNICA	CRASH	FAIL	INTERFACE
AUDIOLAB	CRITICAL	FAN	INTERLOCK
AURAL	CROWN	FAULT	INTRAPLEX
AUTO	CURRENT	FIBER	INTRUSION
AUTOMATIC	D	FIFTEEN	IP
AUTOMATION	DALLAS	FIFTY	IS
AUXILIARY	DANAGGAR	FILAMENT	ISN'T
AVAILABLE	DAY	FINAL	J
AXCERA	DAYPART	FIRE	JVC
B	DAYTIME	FIVE	K
BACKUP	DEAD	FLASHER	KILO
BAD	DECREASE	FLOOR	KILOVOLTS
BALTIMORE	DEGREE	FLOW	KILOWATTS
BASE	DEGREES	FM	KINTRONIC
BASE CURRENT	DEICER	FM SCA	L
BATTERY	DELAY	FOR	LAN
BE	DELTA	FORTY	LANLINK
B E	DENON	FORWARD	LARCAN
BEACON	DENVER	FOURTEEN	LEFT
BEAM	DETECTOR	FREEZING	LEVEL
BELAR	DETROIT	FREQUENCY	LIGHT
BELOW	DIAL	FRONT	LIGHTWAVE
BETABRITE	DIELECTRIC	FUEL	LIMIT
BEXT	DIGITAL	FURNACE	LINE
BIRD	DIGITAL AUDIO LABS	G	LINK
BOOT	DOLBY	GAS	LINKS
BOSE	DOOR	GE	LOAD
BOSTON	DOWN	GENERATOR	LOCAL
BROADCAST TOOLS	DOWNLINK	GEPCO	LOGITEK
BUILDING	DRIVE	GOOD	LOOP
BURK	DTV	GOODBYE	LOS ANGELES
BURST	DUMMY	GORMAN REDLICH	LOW
C	E	GPS	LOWER
CARRIER	EAS	GROUND	LUCID
CELSIUS	EAST	H	LYNX

M  
MACKIE  
MACRO  
MAGNET  
MAIN  
MANUAL  
MARTI  
MASTERCLOCK  
MEGA  
MEGAWATTS  
METER  
MIAMI  
MICRO  
MICROWAVE  
MIDDLE  
MILLI  
MILLIAMPS  
MILLIVOLTS  
MINNEAPOLIS  
MINOLTA  
MINUS  
MINUTES  
MIRANDA  
MODE  
MODULATION  
MODULE  
MONITOR  
MONO  
MOSELEY  
MOTOR  
MOTOROLA  
MULTIMEDIA  
MUTE  
MUTED  
N  
NASHVILLE  
NAUTEL  
NEC  
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PLATE  
PLEASE  
PORTLAND  
POSTSUNSET  
POTOMAC  
POUND  
POWER  
PRESET  
PRESSURE  
PRESUNRISE  
PRINTER  
PROCESSOR  
PROGRAM  
PUMP  
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QEI  
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RADIO  
RAISE  
RALEIGH  
RATIO  
RCA  
READY  
RECEIVER  
RECORD  
RECOVERY  
REFLECTED  
REJECT  
RELATIVE  
RELAY  
REMOTE  
REPEATER  
RESET  
RETURN  
REVERSE  
RF  
RHODE AND SCHWARTZ  
RIGHT  
ROLAND  
ROOM

RPU  
RUN  
RUNNING  
S  
SACRAMENTO  
SAFE  
SAN DIEGO  
SAN FRANCISCO  
SATELLITE  
SBS  
SCREEN  
SEATTLE  
SECURITY  
SEE  
SENSOR  
SET  
SEVEN  
SEVENTEEN  
SEVENTY  
SHACK  
SHUT  
SHUTDOWN  
SIDE  
SIDELIGHTS  
SIGHT  
SIGNAL  
SILENCE  
SITE  
SIX  
SIXTEEN  
SIXTY  
SMOKE  
SOUTH  
SPEED  
ST. LOUIS  
STACK  
STANDBY  
STAR  
STARLINK  
START  
STARTUP  
STATION  
STATUS  
STEREO  
STL  
STOP  
STOPPED  
STROBE  
STUDIO  
SUB  
SUBCARRIER  
SUPPLY  
SWITCH  
SYNC  
SYSTEM  
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T1  
TAMPA  
TAPE  
TELEMETRY  
TELOS  
TEMP

TEMPERATURE  
TEN  
TERSE  
TEST  
TFT  
THALES  
THANK YOU  
THERMAL  
THIRTEEN  
THIRTY  
THIS  
THOUSAND  
THREE  
TIME  
TO  
TOO  
TOTAL  
TOWER  
TOWER LIGHTS  
TRANSFER  
TRANSLATOR  
TRANSMITTER  
TRIM  
TRL  
TSL  
TV  
TWELVE  
TWENTY  
TWO  
TWO-WAY  
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UNDER  
UNIT  
UP  
UPLINK  
UPS  
UTILITY  
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VERBOSE  
VIDEO  
VIRTUAL  
VISUAL  
VOICE  
VOLTS  
VSWR  
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WAIT  
WAN  
WARNING  
WASHINGTON  
WATER  
WATTS  
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YOU  
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ZERO  
ZONE